

## Patient Billing Guide

Insight Molecular Diagnostics Inc. (iMDx) is committed to increasing access to personalized testing for all kidney transplant patients.

We realize that each patient's situation is unique and are here to support you throughout the insurance claim and billing process. We believe every patient who could benefit from **GraftAssureCore** testing should have access to our test and are committed to helping you manage related out-of-pocket expenses.





### The billing process



# Is GraftAssureCore covered by my insurance?

#### Patients with Medicare coverage

Medicare patients have no out-of-pocket cost for GraftAssureCore when deemed medically necessary by your physician.

#### Patients with commercial or private insurance

We accept all insurance plans and will bill your insurance directly. Coverage may differ depending on your insurance plan. If your claim is denied, we will work with your insurance provider to file an appeal to obtain coverage.

#### Uninsured patients

We are committed to accessible testing for all patients. iMDx will work with you to ensure that the cost of GraftAssureCore is affordable by offering a financial assistance program and interest-free payments. Please see the financial assistance program section for more information.



## Patient Support

We are here to help



### Financial assistance program

Patients who meet specific criteria may be eligible for financial assistance to reduce the cost of testing. iMDx will conduct an individual assessment to evaluate your eligibility for the program upon completion of the Financial Assistance Application below.

For any questions please contact us using the information below.

**iMDx Customer Service Team** 

Phone: 1-844-621-8880

Email: customer.service@imdxinc.com

iMDx Billing Specialists Phone: 1-844-679-6600





#### Connect with us:









Insight Molecular Diagnostics Inc. 2 International Plaza, Ste 510 / Nashville, TN 37217 / www.imdxinc.com / info@imdxinc.com / 949.409.7600

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